

The London 2012 Business Network

Opportunities from London 2012 BULLETIN #231 – 03 November 2011

Opportunity



Opportunity Title	Provision of Parking Permit Design & Operate Services
Buying Organisation	The London Organising Committee of the Olympic Games and Paralympic Games Ltd
Website	www.london2012.com
Opportunity Method	Contract Opportunity
Opportunity Type	London 2012 supply chain (private sector)
Nature of Opportunity	Services
Estimated contract value (GBP)	Not disclosed
	About the Opportunity: LOCOG wish to receive expressions of interest for an integrated solution delivered by a prime contractor. This prime contractor could lead a consortium of providers who each provide their specialist Element, whether hardware, software, design or operational service. In addition, LOCOG will also accept expressions of interest for an individual Element of the solution (e.g. hardware element).
Description	ELEMENT ONE The provision of approved devices for the enforcement of parking and traffic contraventions in relation to the Local Area Traffic Management and Parking (LATM&P) Plans around the Olympic and Paralympic Games Venues. LOCOG are expecting that between 10 and 20 Approved Devices will be required to be fully tested, programmed and approved by VCA by 31st May 2012 and available for deployment from the 1st June 2012 until the 9th September 2012 (the last day of the Games). It is anticipated that the Approved Devices will be required at a variety of locations due to the varied locations of the competition venues dispersed around the country. The Approved Devices will be required to be capable of both Attended Mode and Un-Attended Mode with ANPR (Automatic Number Plate Recognition). The

Approved Devices must be approved by VCA (Vehicle Certification Agency) for both "Type Approval" and "Specific Enforcement Regime" in accordance with the "Civil Traffic Enforcement Certification of Approved Devices Version 1 - issued 28th February 2008", the definition of an Approved Device is made under the "Traffic Management Act 2004". The certification of devices used for civil traffic enforcement is covered by Sections 72 and 73 and Schedule 7 of the "Traffic management Act 2004" and "The Civil Enforcement of Parking Contraventions (England) General Regulations 2007 - SI 2007 No. 3483"; and "The Civil Enforcement of Parking Contraventions (Approved Devices) (England) Order 2007 - SI 2007 No. 3486";

The Approved Devices are expected to have the following equipment as standard: High Resolution Pan, Tilt & Zoom (PTZ) Camera fitted to a retractable mast, two roof mounted ANPR cameras, GPS Multi-Satellite Receiver with Sub-1m accuracy, on board microbus computer with Flash Memory recorder, HD recorder and DVD recorder.

ELEMENT TWO

Parking Permit Management System, the database software is required to link in with the DVLA database, Local Authorities databases and Experian to be able to perform sufficient checks on the user and have the user's details tracked and various reporting handled all in one place. LOCOG are expecting that a Parking Permit Management System will be required to be fully tested, and available to issue around 1.4m parking permits by 31st March 2012 and available for deployment into a Permit Back Office to issue around 1.4m parking permits (please note the issue of parking permits from a Parking Permit Back Office is not covered by this opportunity, however, the support of the Parking Permit Management System and supply of the software and its hosting including disaster back up are included in this opportunity) from the 1st April 2012 until the 9th September 2012 (the last day of the Games).

The solution must be capable of supporting the following functionality:

- Import of DVLA data
 - Import of Local Authorities existing Permit Data - Manage the core Parking Permit Data
 - Integrate the core Parking Permit Data into the Approved Devices (please note the supply of Approved Devices is not part of this opportunity)
 - Manage the Parking Permit Inventory and Distribution Processes
 - Facilitate the tracking and monitoring of Parking Permit allocations
 - Facilitate management and security reporting requirements, including pre-defined and ad-hoc reports
 - Facilitate notification processes when certain information is entered in the database that needs to be communicated
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- Fully web enabled solution
 - Accessed simultaneously by multiples users
 - Flexible, intuitive and easy to use without extensive training
 - Secure database with named user accounts, strong authentication

methods and full audit of changes

- Hosting of the main server(s)
- Hosting of the Disaster Back Up Server - Cost effective licencing model

The supplier must provide the following services:

- Configuration/Customisation
- Implementation as a hosted solution
- Full Testing of DVLA Data
- Support throughout a 6-8 month operating period
- Training

The supplier must supply the following solution:

- Software solution
- Hosting for the solution - Hosting of the Disaster Back Up Solution

ELEMENT THREE

LOCOG requires a Parking Permit Back Office, for the issue of around 1.4m parking permits. LOCOG are expecting that a Parking Permit Back Office will be fully operational to issue around 1.4m parking permits from 1st April 2012 (please note the support of the Parking Permit Management System and supply of the software and its hosting including disaster back up are not included in this opportunity) until the 9th September 2012 (the last day of the Games).

The back office must be capable of accepting parking permit applications by the following methods:

- On-line
- Phone - Post
- Text Messaging

The back office must be capable of issuing parking permits by the following methods:

- On-line
- Post
- Text Messaging

Please note that training will be provided to ensure that your Supervisors have sufficient knowledge to be able to train your operatives to use the Parking Permit Management System and a full support will be provided during normal office hours.

About the buyer's selection process:

Responses to these CompeteFor questions will be evaluated and a shortlist of potential suppliers will be prepared. Successful applicants will be those which, in LOCOG's sole opinion, are most capable of fulfilling LOCOG's requirements as set out in this opportunity.

Successful shortlisted suppliers will be e-mailed with details of next steps after the opportunity has closed on CompeteFor. In addition to responding to these questions on CompeteFor, applicants should be prepared to provide evidence to their responses, in the event of being shortlisted.

Bidders should note that LOCOG may manage the next phase of the procurement process online using our eTendering system.

LOCOG operates a fair and transparent procurement process. Further information on that values that underpin LOCOG procurement can be found in our Diversity and Inclusion Business Charter, available here on the London 2012 website:
<http://www.london2012.com/businesscharter>

LOCOG's view of value for money is different to that of some other companies. In support of our vision for London 2012 (as described in the 'About the buyer' section below), we must consider a broad range of criteria when assessing proposals from bidders. As such, LOCOG defines value for money on the basis of a range of criteria, namely:

- Quality, delivery and disposal
- Commercial
- Sustainability
- Diversity and inclusion
- Legal, financial, health and safety

For further information about LOCOG and our procurement process, please read the LOCOG Invitation to Tender (ITT) Part 1 which is available on the London 2012 website:
<http://www.london2012.com/ITT1>

About the buyer:

LOCOG is responsible for preparing and staging memorable Olympic and Paralympic Games in 2012. LOCOG is also responsible for staging a series of Test Events in the run-up to the Games; recruiting and training volunteers; and overseeing the four-year Cultural Olympiad leading up to the Games.

Find out more about LOCOG and the people delivering the Games:
<http://www.london2012.com/about-us>

LOCOG's vision is to use the power of the Games to inspire lasting change.

This means change in people's lives; in levels of sport participation; in attitudes to disability; and change in the communities across London, particularly east London. It means change in attitudes towards sustainability and protecting the world we live in; in how everyone participates and engages with the Games; and in how cities host the Games.

To realise this vision we aim to deliver Games that:

- provide experiences of a lifetime;
- capture the imagination of young people all over the world; and
- create physical, social and sporting legacies to meet the long-term needs of people and their communities.

Our suppliers will play a critical role in helping LOCOG to stage a memorable Games and supporting the delivery of our vision for London 2012. LOCOG contract opportunities cover a range of goods and services, split into eight different categories:

- Artists, performance and events
- Facilities management and catering
- Security
- Services
- Sports
- Technology
- Transport and logistics
- Venues and infrastructure

We will periodically update and share our schedule of future CompeteFor opportunities. View the latest information on the London 2012 website:
<http://www.london2012.com/futureopportunities>

Delivery point Various London Boroughs and Co-Host Cities
 One record found.

Document	<u>File name</u>	<u>File Size</u>	<u>Date Uploaded</u>	
	parking integration brief v 4.0.pdf	441 Kb	02/11/2011 01:47:04	Download
Business Categories	1. Car parking and garaging 2. Transport consultants 3. Computer support and services 4. Traffic management systems 5. Computer systems and software (development)			
Construction Categories	1. Traffic Consultant 2. Traffic Management			
CompeteFor response deadline	10/11/2011 09:00			
Estimated tender close date	02/12/2011			
Estimated contract award date	31/12/2011			
Estimated contract start date	16/01/2012			
Additional information for bidders	LOCOG reserves the right at any time to alter the scope of work requested pursuant to this opportunity or to withdraw the opportunity completely.			
Include any special notes for bidders	LOCOG regrets being unable to provide feedback following responses on CompeteFor.			

Suppliers who are successful in winning work with LOCOG will be required to sign up to our standard terms which can be downloaded from the London 2012 website:

<http://www.london2012.com/documents/business/locog-standard-terms-of-procurement.pdf>

Marketing rights are only granted to our international and UK partners:

<http://www.london2012.com/about-us/the-people-delivering-the-games/international-and-uk-partners/index.php>

To ensure that Suppliers do not prejudice LOCOG's ability to raise money from its marketing partners, contracts with Suppliers contain the London 2012 'No Marketing Rights Clauses'. These prevent Suppliers from marketing their involvement in the Games and also prohibit ambush marketing.

For further information, please see the 'No marketing rights protocol' which is available from the London 2012 website:

<http://www.london2012.com/documents/business/no-marketing-rights-suppliers-protocol-feb-2010.pdf>